



Maryland Department of Health and Mental Hygiene Office of Health Care Quality Fact Sheet, January 2017

The Office of Health Care Quality (OHCQ) is the agency within the Department of Health and Mental Hygiene that monitors the quality of care in Maryland's 18,032 health care facilities and community-based programs in 61 industries, including:

- Adult Medical Day Care Centers
- Ambulatory Surgical Centers
- Assisted Living Programs
- Behavioral Health Programs
- Clinical and Forensic Laboratories
- Developmental Disabilities Programs
- Dialysis Centers
- Home Health Agencies
- Hospice Programs
- Hospitals
- Nursing Homes
- Residential Service Agencies

OHCQ's vision is that all those receiving care in Maryland can trust that their health care facility or program is licensed and has met the regulatory standards for the services that they offer. We achieve our mission of protecting the health and safety of Marylanders by:

- Issue licenses, authorizing the operation of a business in Maryland;
- Recommend certifications to CMS, authorizing participation in the Medicare and Medicaid programs;
- Conduct surveys to determine compliance with State and federal regulations, which set minimum standards for the delivery of care;
- Educate providers, consumers, and other stakeholders through written materials, websites, and presentations.

FY 17 Budget: \$20.6 million

Total Positions: 201.7 employees

Location: Spring Grove Center, Bland Bryant Building, 55 Wade Avenue, Catonsville, Maryland 21228

Campus Map: <http://dhmh.maryland.gov/ohcq/docs/Map%20of%20Campus.pdf>

Parking: Free

Website: <http://dhmh.maryland.gov/ohcq>

To file a complaint: <http://dhmh.maryland.gov/ohcq/SitePages/Complaint%20Form.aspx>

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